

CRIME PREVENTION Take Action to Create Safer Communities

WHO TO CALL:

Sunrise MarketPlace District Crime Prevention Information

Citrus Heights Police Department

For emergencies or crimes in progress always call **911**

For suspicious activity, person & property, and all other non-emergency reports call **916-727-5500**

District Security Patrol

SMP continues to contract the services of NorCal Security and CalTac to address criminal activities such as loitering and nuisance issues within the District. Please note that the times and hours outlined below may be subject to change. For the most up-to-date schedule, please visit sunrisemarketplace.com.

NorCal Security

NorCal Security is dedicated seven (7) days a week between 10 AM and 6 PM; to request service between those hours call..... **279-587-1020**

Caltac Security

Caltac Security is dedicated seven (7) days a week between 10 PM and 6 AM; to request service between those hours call..... **916-422-5822**

City Wide Property Services

The SMP porter has been delegated the responsibility of collecting illegally dumped items, retrieving and returning shopping carts, eradicating graffiti, and clearing trash and debris from the district. Porter service is available Monday-Friday between 11:40 AM and 3:40 PM.

To request porter services, please contact Kathilynn Carpenter at 916-769-5615

CHP Non-Emergency Traffic & vehicle issues only **311**

County Services *cell phone app available*

Code enforcement/HazMat/St. Light/+ **311**

Human Assistance..... **211**

Metro Fire **916-859-4300**

PG&E **800-743-5000**

SMUD **888-456-7583**

THE SUNRISE MARKETPLACE DISTRICT

Is a property owner-directed organization dedicated to creating viability and community in Citrus Heights through active coordination, forward planning, and advocacy. The District Provides daily patrol services and regular cleaning within its service areas.

WHAT TO KNOW: OBSERVE & REPORT

#1 KEEP CALM & REPORT

- **BRIEFLY** describe incident
- **LOCATION** of incident
- **DESCRIPTION** for:
 - victim(s) / suspect(s)
 - male / female
 - race
 - age range
 - build / height / weight
 - clothing *hat, hair, glasses etc.*
- **MODE** of transportation:
 - make / model
 - bike, skateboard, etc.
 - color
 - # of doors
 - license plate *as much as possible*
 - direction traveling
 - distinguishing traits *dents, stickers, wheels, etc.*
- **NUMBER** of people involved?
- **RECOGNIZE** anyone?
- **WHEN** did it happen?
- **WEAPON** used?
- **PERSON, PROPERTY OR VEHICLE** crime?